



Horstman



QUALITY POLICY	Document Reference	QUALITY POLICY
AS9100:2016 rev D	Issue	3.2
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Document Revisions

<i>Iss</i>	<i>Rev</i>	<i>Details of Change</i>	<i>Page(s)</i>	<i>Changes made by</i>	<i>Date</i>
1	0	Original issue	1	-	20/09/2010
2	0	Reformat and updated Managing Director	All	D. Janson	23/02/2013
3	0	Updated to reflect BS EN 9100:2009 requirements	All	D. Sheridan	05/02/2014
3	1	Update to reflect PED requirement	2	S Ellis	06/01/2015
3	2	Update to reflect revision change of AS9100	2	S Ellis	08/03/2017

Related Documents

<i>Document Reference</i>	<i>Document Description</i>

Prepared by: S Ellis	Prepared Date: 08/03/2017
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Horstman Defence Systems Limited

Locksbrook Road, Bath, BA1 3EX

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It is the policy of Horstman Defence Systems Limited.:

- To aim to fully meet and exceed the expectations of its Customers;
- To provide products and services in accordance with the declared scope of the organisation.
- To fully comply with the requirements of AS9100:2016 Rev D, & PED 2014/68/EU , and continually improve the effectiveness of the management system.
- That management provides a clear purpose and direction to the company's activities and creates an environment where all employees can participate fully in the achievement of these objectives.
- To ensure all tasks are carried out in a timely, professional and cost effective manner.
- To strive to involve employees at all levels in the success of the Company and to recognise, utilise and enhance their individual abilities through a commitment to ongoing training.
- To recognise that the quality and personal integrity of all employees is a prime asset to the business and emphasise their responsibility in achieving our quality objectives.
- To strive to improve the product and service Quality, Delivery and Costs through a continuous improvement process that is regularly reviewed and monitored against our quality objectives.
- To monitor the management processes for effectiveness by the use of appropriate business metrics.

In support of the above points, it is recognised that the activities and resources, which are integral to each operational process, should be identified and managed as a unit.

In addition to the need for management decisions at all levels to be based on the analysis of appropriate data and information, it is important that inter-related processes, necessary for the fulfilment of the company's objectives, are managed effectively and efficiently as a system.

The Company recognises that mutually beneficial relationships with Customers and Suppliers are essential to its operations, and encourages positive interaction at all levels.

Signed 

Managing Director

Date 4th January 2022